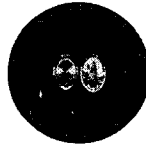


230081

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * BURT + KATIE BASSETTMailing Address * 129 LOSKIN LANECity, State Zip * LEXINGTON, SC 29073 Phone * 803-414-4754E-mail BANDKBASSETT@GMAIL.COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

WE MOVED HERE FROM WEST COLUMBIA, WHERE OUR AVERAGE MONTHLY WATER/SEWER BILL WAS \$50⁺. HERE, IT STARTS AT \$75.00 A MONTH, AND CAN RUN UP TO \$140.00 DURING THE SUMMER WHEN THE YARD IS WATERED. WE HAVE HAD PROBLEMS WITH BILLS BEING FOR 2 MONTHS, OR BILLED A MONTH OR TWO BEHIND. WE HAVE ALSO HAD OUR BANK ACCOUNT "DOUBLE DEBITED" AND THEN THE EXTRA AMOUNT REPLACED - THANK HEAVEN OUR ACCOUNT HAD THE FUNDS IN IT SO WE WEREN'T OVERDRAWN. WE BELIEVE CAROLINA WATER SERVICES' RATES ARE SUFFICIENT IF THEY MANAGED THEIR BUSINESS PROPERLY.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

WILL NOT BE ABLE TO ATTEND.

RECEIVED

PSC SC
MAIL / DMS